

■ Listening *Services and facilities*

- 1  2.2 Listen to the hotel presentation and complete the list of services and facilities. Then listen again and check.

■ near city ¹	■ ⁹ desk
■ near ² mall	■ lifts
■ near ³ attractions	■ wheelchair ¹⁰
■ ⁴ front desk	■ air conditioning
■ express ⁵	■ ¹¹ Internet access
■ airport ⁶	■ ¹² movies
■ free ⁷	■ ¹³ tub and shower
■ business centre	■ ¹⁴ gym and sauna
■ ⁸ exchange	
■ car rental desk	

- 2 Match the items in 1 to these categories.

- 1 hotel service:
- 2 room facility:
- 3 location:
- 4 hotel facility: