Apply Troubleshooting Process to Networks



Match network problems to possible solutions in the table below.

Network Problem	Possible Solution
A computer has network access but does not have internet access	Make sure computer is connected to a network
Wi-Fi signals are weak or dropping	Ask sender to upload the attachment on cloud and share link
The computer cannot send or receive emails	Reboot the router and reconfigure the router settings
The computer can send email, but cannot receive email	Archive or delete emails to create space
The computer cannot receive a certain email attachment	Install a Wi-Fi router with strong signal strength

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