

Personal details

1 What's your family name?

2 How old are you?

3 Where do you live?

4 What do you speak at home?

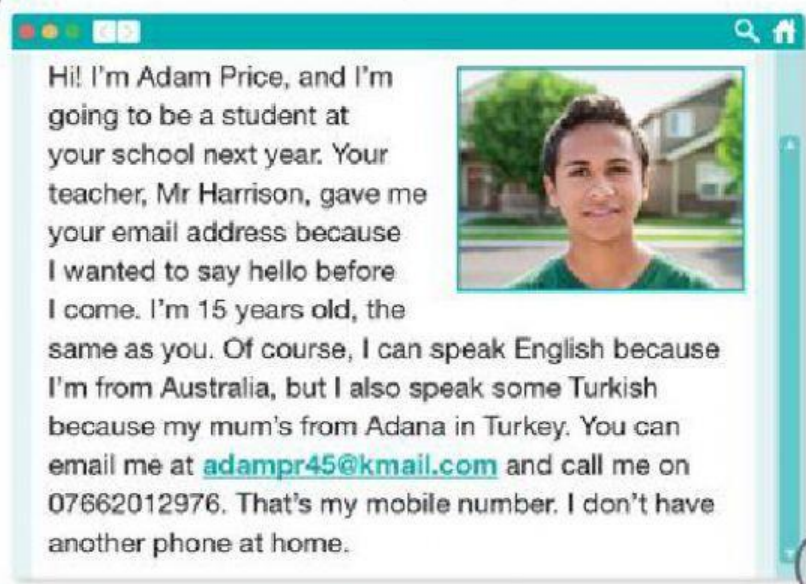
5 What numbers can we call you on?

6 What's your email address?

7 What's your first name?

address
email address
surname
age
first name
first language
home telephone

1 Read the email. Then complete the personal details below.



The screenshot shows an email interface. On the left, there's a text area with the following content: "Hi! I'm Adam Price, and I'm going to be a student at your school next year. Your teacher, Mr Harrison, gave me your email address because I wanted to say hello before I come. I'm 15 years old, the same as you. Of course, I can speak English because I'm from Australia, but I also speak some Turkish because my mum's from Adana in Turkey. You can email me at adampr45@gmail.com and call me on 07662012976. That's my mobile number. I don't have another phone at home." On the right, there's a profile picture of a young man with short dark hair, wearing a green shirt, standing in front of a house with a green lawn and trees.

FIRST NAME: 1) _____

SURNAME: 2) _____

AGE: 3) _____

FIRST LANGUAGE: 4) _____

HOME TELEPHONE: 5) _____

MOBILE: 6) _____

HOME EMAIL ADDRESS: 7) _____

What's your email address?
What's your surname?
What's your phone number?
What's your first name?
What's your address?

2 Complete the conversation with the shop assistant's questions.

Shop assistant: We don't have the book you want in the shop, but we can send it to you.

Andrew: Great.

Shop assistant: So I'll take some details. First,
1 _____?

Andrew: It's Smith.

Shop assistant: OK. And ² _____,
please?

Andrew: Andrew.

Shop assistant: Thank you. Where do you live?
3 _____?

Andrew: It's 34 Charter Street, Witley.

Shop assistant: ⁴ _____?

Andrew: It's 07865132467. I don't have a home number.

Shop assistant: OK. ⁵ _____?

Andrew: It's andrews567@nextu.com.

Shop assistant: Great. So I'll order the book for you and it'll arrive in seven to ten days.

Andrew: Thank you.