

Find someone who has...

stopped talking to a friend
Argued with his / her parents
Communicated someone the wrong information
Broken a promise
Criticized someone or a friend
Forgiven someone who did something that caused
him / her pain
Gossiped about someone
Judged someone that he / she didn't know
Lied a friend

Did you apologize for it?

Listen and check the best option to complete the idea

1. My apologies. I always like to hear your opinion.
Oh, that's OK. I always like to hear your opinion.
2. Don't worry about it. I completely forgot.
I'm really sorry! I completely forgot.
3. My apologies. It wasn't that important.
There's no need to apologize. It wasn't that important.
4. Oh, that's OK. I didn't mean to say anything.
My apologies. I didn't mean to say anything.
5. I'm really sorry. I don't need it right now.
Don't worry about it. I don't need it right now.

SITUATION 1

Student A: You work in an office. Your boss gives you too much work, and you sometimes don't have enough time to do it well. Recently, you have had some problems at home, so you aren't able to think clearly at work. Yesterday, during a big meeting, your boss angrily criticized a report you wrote and said you were doing a terrible job. You felt very embarrassed.

Student B: You are the manager at an office. One of your workers, Student A, is not doing a good job these days. You give this person the same amount of work as everyone else, but he / she often does it badly and always makes excuses. This person's last report was very bad and caused problems between you and your boss. When you mentioned this nicely at a meeting, Student A seemed very angry with you.

WHO SHOULD APOLOGIZE?

☐ Student A ☐ Student B ☐ Both Student A *and* Student B

SITUATION 2

Student A: You made a cool sculpture and gave it to your friend, Student B, for his / her birthday. Your friend said, "Oh, I love it!" But a few weeks later, you visited *another* friend's house and saw the sculpture there. So Student B didn't keep the sculpture — he / she gave it to another person! The next time you saw Student B, you mentioned this and said you were upset. Now your friend is angry with *you*.

Student B: Your friend, Student A, gave you a weird sculpture for your birthday. You didn't like it, but you didn't want to say anything bad about it. You have another friend who likes unusual objects, so you gave the sculpture to him. When Student A learned about this, he / she was very angry and said terrible things to you.

WHO SHOULD APOLOGIZE?

☐ Student A ☐ Student B ☐ Both Student A *and* Student B