

UNIT 5: E-SERVICES TECHNOLOGY

Instruction: Read the notes below.

HOW TO PURCHASE A FLIGHT TICKET

Writing

A. Roslan's father wants to take his family for a holiday to Langkawi Island. Roslan and his father are browsing through the Internet to purchase tickets from Kuala Lumpur. Now, let us help both of them to find their flight tickets.

STEP 1
On the Internet, type "Flight to Langkawi from Kuala Lumpur" and press "Enter".

STEP 2
Next, click on one of the choices provided by the search engine. You will be taken to the airline website.

STEP 3
Then, choose your date of departure and date of return.

STEP 4
After that, you can choose the time of your flight. If you are satisfied with the price, press "Continue".

STEP 5
Next, you are required to fill in the guest's details and press "Continue" again.

STEP 6
Finally, you are required to pay for the tickets. You can use online banking to pay for the tickets.

Rearrange the steps to purchase a flight ticket.



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