

The world's strangest hotel complaints

An international travel site (1) _____ a survey on hotel complaints around the world and found some unusual things. The travel website Skyscanner.net (2) _____ 400 international hotel staff in 39 different countries. It asked them about the strangest things guests had asked for or complained (3) _____. The site said that most of the unusual complaints were about food. Other weird requests were related to the room. Not every hotel room or the services on offer are to everybody's (4) _____, but the complaints in the Skyscanner survey were so strange it makes you (5) _____ how the hotel staff responded. It would be impossible for any hotel in the world to make some of the (6) _____ guests happy.

The food-related complaints were very (7) _____. One guest asked for 16 cucumbers a day, while another requested only the right legs of a chicken. The staff had no (8) _____ why just the right leg, or whether the left leg of a chicken didn't taste as nice as the right leg. One guest asked for something not (9) _____ found on the room service menu – crocodile soup. Other complaints were crazy enough to make staff wonder about the mental (10) _____ of the guests. A man at a luxury hotel in London complained that his room did not have a sea (11) _____. The nearest beach to London is about 75 km away. Other guests wanted the toilet filled with mineral water, a bath full of honey and a (12) _____ because his girlfriend snored.

Put the correct words from the table below in the above article.

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|---------------------|----------------|-----------------|----------------|
| 1. (a) contracted | (b) conducted | (c) condemned | (d) conned |
| 2. (a) survey | (b) surveyed | (c) surveying | (d) surveys |
| 3. (a) of | (b) on | (c) from | (d) about |
| 4. (a) love | (b) taste | (c) want | (d) liked |
| 5. (a) wander | (b) winder | (c) widen | (d) wonder |
| 6. (a) complainant | (b) complained | (c) complaining | (d) complaints |
| 7. (a) weird | (b) wired | (c) weir | (d) wire |
| 8. (a) reason | (b) thought | (c) idea | (d) rationale |
| 9. (a) occasionally | (b) regularity | (c) usual | (d) normally |
| 10. (a) age | (b) old | (c) years | (d) date |
| 11. (a) view | (b) scene | (c) see | (d) scenery |
| 12. (a) discount | (b) tip | (c) bonus | (d) deposit |

<https://breakingnewsenglish.com/1405/140515-hotel-complaints.html>