

### Activity 4.3 Keeping an Appointment

Making an appointment

Keeping an appointment



เป็นเสียงสำคัญที่หมอได้ยินแล้ว ก็ควรจะไปตามนัด

#### Conversation I :

Clinic Assistant : Good morning. Dr. Holly's clinic. How can I help you?  
 Tom : Hello, I'd like to make an appointment to see Dr. Holly, please.  
 Clinic Assistant : When would you like to come in?  
 Tom : 2 o'clock in the afternoon  
 Clinic Assistant : I'm sorry. Dr. Holly has appointments all day.  
 Tom : What about tomorrow 11 am?  
 Clinic Assistant : No problem. Sunday at 11 am. I'll see you then.



#### Conversation II :

Clinic Assistant : Good morning, how can I help you?  
 Tom : Well, my name is Tom. I've come to see Doctor Holly.  
 Clinic Assistant : Is Doctor Holly expecting you?  
 Tom : Yes, I made an appointment to see Doctor Holly at 11 am.  
 Clinic Assistant : One moment, please... Mr. Tom Sawyer  
 Tom : That's me.  
 Clinic Assistant : Right this way. Doctor Holly is waiting to see you.  
 Tom : Thank you.



#### Exercise A : From the above conversation,

- Which conversation is about making an appointment?  
 Conversation \_\_\_\_ is about \_\_\_\_\_
- Which conversation is about keeping an appointment?  
 Conversation \_\_\_\_ is about \_\_\_\_\_

#### Exercise B: Answer the following question: Yes or No.

- A: Is the doctor's name is Holly?  
 B: \_\_\_\_\_
- A: Did Tom miss his appointment?  
 B: \_\_\_\_\_