

Shopping

a Match the words and photos.

- ☐ basket
- ☐ 1 changing room
- ☐ (self-service) checkout
- ☐ customer
- ☐ receipt
- ☐ shelves /ʃelvz/ (singular shelf)
- ☐ shop assistant
- ☐ shopping bag
- ☐ the sales
- ☐ till
- ☐ trolley /'trɒli/



c Match the sentences

- | | |
|---|---|
| 1 Can I help you? | a Yes, the changing rooms are over there. |
| 2 What size are you? | b It's too big for me. |
| 3 Can I try on this shirt? | c You always look good in red. |
| 4 This shirt doesn't fit me. | d I'm just looking, thank you. |
| 5 That jacket really suits you! | e I'm a medium. |
| 6 I'm going to take these trousers back . | f They're too short. |

2 ONLINE

- a Read the text about shopping online. Then complete the phrases with words from the list.

account /ə'kaʊnt/ auction /'ɔ:kʃn/
basket /'bɑ:skɪt/ checkout /'tʃekɑʊt/
debit /'deɪt/ delivery /dɪ'lɪvəri/
item /'aɪtəm/ next-day /'nekst deɪ/
payment /'peɪmənt/ website /'websaɪt/

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Go

All major chain stores and many other shops sell online, and a lot of people prefer ¹**going to their** website than the actual shop. The first time you use a site, you usually have to ²**create an** _____ where you give your personal details. Then you choose what you want to buy, and ³**click on each** _____. Everything you buy goes ⁴**in your** _____, usually at the top right of the page. When you are ready to pay you click on ⁵**proceed to** _____. You then have to give the ⁶_____ **address** where you want them to send your things. You can usually pay extra for ⁷_____ **delivery** – standard delivery is sometimes free. Then you choose how you want to pay, for example ⁸**with a credit or** _____ **card** or with PayPal, and ⁹**give your** _____ **details**, for example your credit card number and expiry date. Finally you confirm your payment and receive a reference number and a confirmation email. And then you wait! Many people also buy and sell things online at ¹⁰_____ **sites** like eBay.