

## WORD PRACTICE

### LISTENING COMPREHENSION

#### Part 1 Photo

Look at the picture and listen to the sentences.  
Choose the sentence that best describes the picture.



1. (A) (B) (C) (D)

#### Part 2 Question–Response

Listen to the question and the three responses. Choose the response that best answers the question.

2. (A) (B) (C)                      3. (A) (B) (C)

#### Part 3 Conversation

Listen to the dialogue. Then read each question and choose the best response.

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| <p>4. How long is the basic warranty effective?<br/>(A) Thirty days.<br/>(B) Sixty days.<br/>(C) One year.<br/>(D) Two years.</p>   | <p>6. What does the woman decide to do?<br/>(A) Take her car to an approved mechanic.<br/>(B) Buy the extended warranty.<br/>(C) Refuse the basic warranty.<br/>(D) Buy a different car.</p> |
| <p>5. What will happen if the woman uses an unapproved mechanic?<br/>(A) There are no consequences.<br/>(B) The warranty is no longer effective.<br/>(C) Protection is decreased by 50%.<br/>(D) She will have full coverage.</p> |  |

#### Part 4 Talk

Listen to the talk. Then read each question and choose the best answer.

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| <p>7. What is the point of the talk?<br/>(A) Items under warranty must be fixed.<br/>(B) If an item is misused, the warranty may be invalidated.<br/>(C) Machines with unusual wear are difficult to repair.<br/>(D) Customers often don't understand warranties.</p> | <p>9. How can a customer receive money back for a defective product?<br/>(A) Follow the directions on the package.<br/>(B) Return it to the place of purchase.<br/>(C) Repackage it carefully.<br/>(D) Return it within 30 days.</p> |
| <p>8. Who is the audience for this talk?<br/>(A) A factory repairperson.<br/>(B) A customer.<br/>(C) Someone who rents machines.<br/>(D) Buyers.</p>  |  |