

Challenge tasks : Write the polite phrases

PROBLEMS IN THE CLASSROOM

borrow a pen

borrow a pencil sharpener

reset my password

Task 1: Use the phrases in the box above to make the polite requests.

Here's an example:

1. My computer password doesn't work.
Please could you reset my password?
2. I don't have a pen.
3. I need a pencil sharpener.

PROBLEMS ON THE PHONE AND IN THE HOME

check something is correct

repeat (that)

send someone to check the pipes

speak more loudly

Task 2: Use the phrases in the box above to make polite requests for the problems below.

- 1 I can't hear you.
- 2 I can't understand you.
- 3 My electricity bill is too high.
- 4 There's a leak in my kitchen.