

Activity 5

Which of these statements about retailers are TRUE and which are FALSE?

Tick [/] true or false in the correct column.

	TRUE	FALSE
a) A multiple chain is a group of wholesalers.		
b) E-commerce meant email commerce.		
c) Installation of goods is one example of after-sales services.		
d) The retailer gives information to the producers and wholesalers about the needs of the consumers.		
e) One of the services provided by wholesalers to retailers are supplying raw materials.		
f) Manufacturers grant credit to the wholesaler.		
g) The customers may get credit facilities from the retailers.		
h) The retailer does not sell goods.		

[8 marks]