

LIVEWORKSHEETS



Part One: Expressions (Items 1-15)

Choose the best answer.

At a bookshop (1-2)

Shopkeeper: Hello! How can I help you?

Customer: I'm wondering if you have any fairy tale books.

Shopkeeper: Yes, of course. _____1_____?

Customer: Yeah. I want to buy something for my 7-year-old niece.

Shopkeeper: How about this Cinderella set? _____2_____.

Customer: That's perfect. I'll take it.

1. 1. Are they for you
   2. Do you want them for yourself
   3. What kind of age group
   4. Would you like to take a look
   5. Would you like to pay by credit card or cash

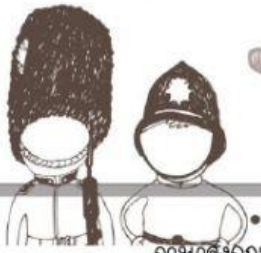
2. 1. You should read it now
   2. We can order it for you
   3. Let's go to the cashier
   4. Girls at that age love it
   5. I hope you haven't read it











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On the phone (3-4)

Client: I need somebody to come over and fix my cable TV.

Technician: What's the problem?

Client: Some channels are missing.

Technician: How long _____3_____?

Client: A couple of days now.

Technician: _____4_____.

Client: Thank you so much.



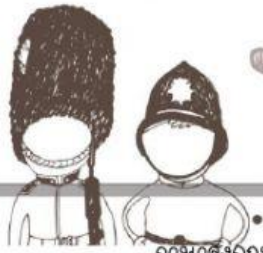
3. 1. have you been calling
   2. has your TV been fixed
   3. has it been like this
   4. have you stayed in this house
   5. have you been subscribing to cable TV



4. 1. You'd better get a new one
   2. I will send someone to take a look at it
   3. I think you should try to fix it yourself first
   4. Our technician wears a blue uniform
   5. You can call me when the problem occurs again







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A person new in town (5-9)

Lucas: Excuse me. _____(5) _____. Could you tell me how I can get to the train station?

Sean: No problem. Keep walking straight ahead then take the first right and it's across from the bus station. _____(6) _____.

Lucas: Thank you so much! I _____(7) _____ because I have only been in Los Angeles for 2 days.

Sean: Oh, _____(8) _____. My wife and I moved here 6 months ago, and I still don't know how to find certain places! Los Angeles is so big.

Lucas: Just to _____(9) _____ ..... keep walking straight ahead and take the first right. Then it's across from the bus station. Is that correct?

Sean: Yes, that's correct. Good luck!

Lucas: Thanks for helping me. Bye!

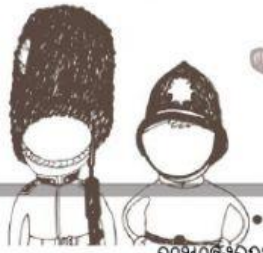




5. 1. You seem to be lost
   2. The train station is not far from here
   3. I'm glad it's not raining
   4. I'm sure you know me
   5. I'm sorry to trouble you







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6. 1. You'll be happy to see it
   2. It's cheaper to take a bus
   3. You can't miss it
   4. You should ask another person
   5. My directions are the best in town



7. 1. don't know how to get anywhere yet
   2. need to meet an old friend
   3. don't have a car yet
   4. need to buy some train tickets
   5. need to make connections with people

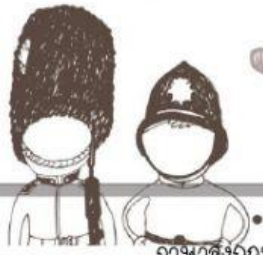
8. 1. cars can be quite expensive
   2. neighbors can be quite helpful
   3. people here are nice
   4. I know that feeling
   5. we love the place



9. 1. describe the situation
   2. double-check
   3. make sure that you are reliable
   4. appreciate your help
   5. get used to the place







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Job interview (10-15)

Mike: John, welcome to Digital Solutions. First of all, _____(10) _____. My name is Mike Simpson and I'm the Finance Department Manager. As you know, there is an open position in my department, and _____(11) _____. The new employee will work closely with all members of the team. Do you have any questions?

John: Yes. _____(12) _____?

Mike: Some work experience would be an advantage. However, I'm willing to train the new person. John, _____(13) _____

John: I was a student at Layola University, and I've just graduated with a Bachelor's degree in Finance. I've been working part-time as a payroll clerk for the last two years.

Mike: _____(14) _____? Why should I hire you?

John: I am a hard-working person and a fast learner. I'm very eager to learn, and I get on well with people.

Mike: Can you _____(15) _____?

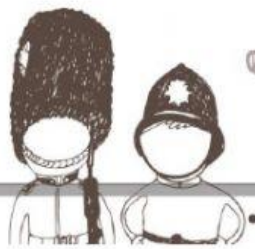
John: Yes, I can. When I was at university, I took quite a few courses each semester while working at least ten hours every week. And, I coped very well.











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10. 1. I need to know why you're here
    2. let me introduce myself
    3. I'm quite important here
    4. give me a chance to talk
    5. this is my first job



11. 1. I need to fill this position as soon as possible
    2. I need to advertise it soon
    3. there are more positions in other departments
    4. everyone wants to take this position
    5. we are in need of a new Finance Department Manager

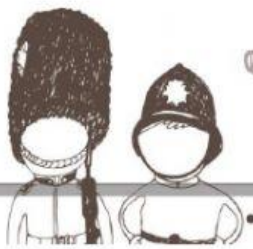
12. 1. Have you participated in professional development
    2. What exactly are my responsibilities
    3. Where did you study for your degree
    4. How does work experience play a role in a job interview
    5. Do you need someone with previous experience



13. 1. say something that excites me.
    2. are you going to study for a Master's degree?
    3. tell me a little bit about yourself.
    4. what are some of the important theories?
    5. how did you perform academically?







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14. 1. What about your community work
    2. Were you on a university volleyball team
    3. Didn't you participate in university academic activities
    4. What are some of your strengths
    5. How did you get on in your previous job

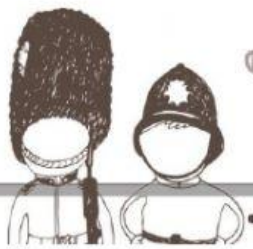
15. 1. solve problems
    2. tell me what your secret is
    3. have a few hours of sleep
    4. handle pressure
    5. take classes at night











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