

Final exam

Listening

- Listen and complete the table below. Write NO MORE THAN TWO WORDS AND/OR A NUMBER for each answer.

<i>City Bank Customer Service Log</i>	
<i>Example</i>	<i>Answer</i>
Type of query:	<u>Term deposits</u>
Customer name:	David 1
Phone:	023 - 561- 055
D.O.B.:	18 / 02 / 1968
Customer's Term Deposit details:	
Amount:	\$18,000
Term:	2
Interest rate:	3.45% per annum
Current Term Deposit interest rates:	
1 year	3.65% per annum
2 years	3 % per annum
4	Term Deposits
Minimum deposit: \$20,000	

Questions 5–10

Complete the table below.

Write NO MORE THAN TWO WORDS AND/OR A NUMBER for each answer.

5 tax rate:	28%	
Investment returns	Depend on 6	
Term	Effective rate of return	
2 years	Salary \$48,001 – \$70,000 3.75% per annum	Salary \$70,001 – 7 \$..... 3.92. % per annum
Minimum investment amount:	\$10,000	
Hidden charges/fees:	8	
Interest payment options:	monthly, 9, 6-monthly, annually	
Application options:	online 10 in person	

Questions 11–15

Choose the correct letter, A, B or C.

11 The September Celebration day is held ...

- A five times a year to honour the city
- B on the park's important birthday
- C to remember the history of the park

12 The park was first built in ...

- A 1955
- B 1979
- C the 1990s

13 The park still uses ...

- A a children's play area
- B a petting zoo
- C two of the early rides

14 The Hurricane roller-coaster is ...

- A tall and made of wood
- B designed for smaller children
- C very fast and exciting

15 The rides with a height limit are coded ...

- A yellow
- B blue
- C black

Questions 16–20

Complete the notes below.

Write NO MORE THAN TWO WORDS for each answer.

Food options:

- Italian, Chinese, etc. at the Food Court
- hamburgers, sandwiches, etc. at **16**

Special Events:

Parade

- Starts at noon
- On the **17**
- Run by final year high school students

Concert

- At the amphitheatre
- Theme: **18**
- Starts at 7:00

Safety and Security:

- Ten **19** centres in the park
- Children ask any staff member for help
- Ask security team at the **20**