



Spotlight 8

Listening Task 8117

1. You will hear four short dialogues (A-D). Define where these dialogues take place. Use the places (1-5) from the list only once. There is one extra place in the list.

1. dentist's
2. school
3. beauty salon
4. café
5. gym

A	B	C	D

2. You're going to listen to a man talking about solving problems through effective communication. Listen and for questions 1-4, choose the correct answers

1. Brendan begins by saying that arguments _____

1. can usually be avoided.
2. can be healthy.
3. are usually a result of bad communication.
4. can be solved through good communication.

2. Brendan says you should repeat what someone has said to _____

1. give you time to think what to say next.
2. avoid misunderstanding.
3. show that you've been listening.
4. make sure you heard correctly.

3. Brendan advises using T messages in order to _____

1. be more direct.
2. emphasise your point.
3. avoid annoying the other person.
4. encourage the other person to talk.

4. He says a common mistake is _____

1. not admitting being wrong.
2. accepting all the blame.
3. not speaking clearly.
4. not telling the truth.

