

Unit 1 A (1 & 2)

● Testing your understanding



1 VOCABULARY in a hotel

Complete the words.



- 1 the lift _____ 4 the b _____
 2 a s _____ 5 r _____
 3 a d _____ room 6 the gr _____ fl _____

2 CHECKING IN

a Complete the sentences with words from the list.



have key lift moment right sign spell you

- 1 I have a reservation
 2 Can you _____ here, please?
 3 The _____ is over there.
 4 Thank _____.
 5 Can you _____ that, please?
 6 That's _____.
 7 Here's your _____.
 8 Just a _____.

b Complete the conversation with the phrases in a.

- A Good evening sir.
 B Hello. 1 I have a reservation. My name's Carl Zimmerman.
 A 2 _____?
 B Z-I-M-M-E-R-M-A-N.
 A Thank you. For three nights?
 B Yes, 3 _____.
 A Can I have your passport, please?
 B 4 _____. Here you are.
 A Thank you 5 _____. Thank you.
 6 _____. It's room 403, on the fourth floor.
 7 _____. Enjoy your stay, Mr Zimmerman.
 B 8 _____.

3 WOULD YOU LIKE..?

Look at the pictures. Complete the conversations.

- COFFEE 1 A Would you like a coffee ?
 B Yes, please .
 BEER 2 A Would you _____ ?
 B No, thanks .
 COKE 3 A Would _____ ?
 B _____ .
 TEA 4 A _____ ?
 B _____ .
 WATER 5 A _____ ?
 B _____ .
 CHOCOLATE 6 A _____ ?
 B _____ .

4 SOCIAL ENGLISH

Complete the missing words in the conversations.

- 1 A Hello?
 B Hello, This is David Barnsley
 2 A Where are you from ?
 B I'm from Boston What a _____
 you ?
 3 A Sorry.
 B No, pro _____.
 4 A Hello?
 B Is _____ Tom?
 5 A Are you on holiday?
 B No. I'm here on b _____.
 6 A Is 10:30 OK for you?
 B Yes, that's p _____.
 7 A Would you like another drink?
 B No thanks. It's t _____ for bed.