

PRACTICAL ENGLISH

IN A HOTEL

Match the words and symbols. Listen and check.



1 Reception /rɪ'sepʃn/

the lift /lɪft/

a single room
/'sɪŋɡl ru:m/

a double room
/'dʌbl ru:m/

the bar /bɑː/

the ground (first, second,
etc.) floor /graʊnd flɔː/



INTRODUCTION: ROB

Watch the following video about Rob. Tick the correct option.

- 1 Rob is from _____.
a the UK
b the USA
- 2 He's _____.
a an artist
b a journalist
- 3 He's in Poland _____.
a on holiday
b for work



CHECKING INTO A HOTEL

Watch the video and order the sentences.

- 7 W-A-L-K-E-R.
☐ My name's Rob Walker. I have a reservation.
☐ Sorry?
1 Hello.
☐ How do you spell it?
☐ Walker.
☐ Sorry, what's your surname?
☐ Thank you. OK, Mr Walker. You're in room 321.
☐ Good afternoon.
☐ W-A-L-K-E-R.
☐ Thanks.

British and American English
lift = British English *elevator* = American English
z = /zed/ British English /zi:/ American English
Greetings
Good morning = > 12.00
Good afternoon = 12.00 > 18.00
Good evening = 18.00 >
Goodnight = Goodbye (when you go to bed)
madam = a polite way to greet a woman
sir = a polite way to greet a man

INTRODUCTION: JENNY

Watch this video about Jenny. Tick the correct option.

- 1 Jenny's from _____.
a the USA
b the UK
- 2 _____ is her birthday.
a Today
b Tomorrow
- 3 Locanda Verde is a _____.
a restaurant
b club

BOOKING A TABLE

Watch the video and complete the information.

LOCANDA VERDE

Bookings

Day

Table for people

Time (o'clock)

Name

Attention!
Book
- Libro
- Reservar

USEFUL PHRASES

Listen and repeat.

I have a reservation.
How do you spell it?
Sorry?
Thank you.

Good morning.
How can I help you?
A table for tomorrow, please.
That's right.

UNDERSTANDING PRICES (Aprendemos sobre precios)

1. Listen and repeat.

2. Match the prices and words.



- | | | | | |
|----|---|---------|---|------------------------------|
| 1 | H | £12.75 | A | thirteen dollars twenty-five |
| 2 | | €15.99 | B | eighty cents |
| 3 | | \$50.19 | C | five pounds thirty-five |
| 4 | | £5.35 | D | fifteen euros ninety-nine |
| 5 | | \$13.25 | E | sixty pence |
| 6 | | €3.20 | F | fifty dollars nineteen |
| 7 | | €0.25 | G | three euros twenty |
| 8 | | £1.50 | H | twelve pounds seventy-five |
| 9 | | 60p | I | one pound fifty |
| 10 | | \$0.80 | J | twenty-five cents |

BUYING LUNCH

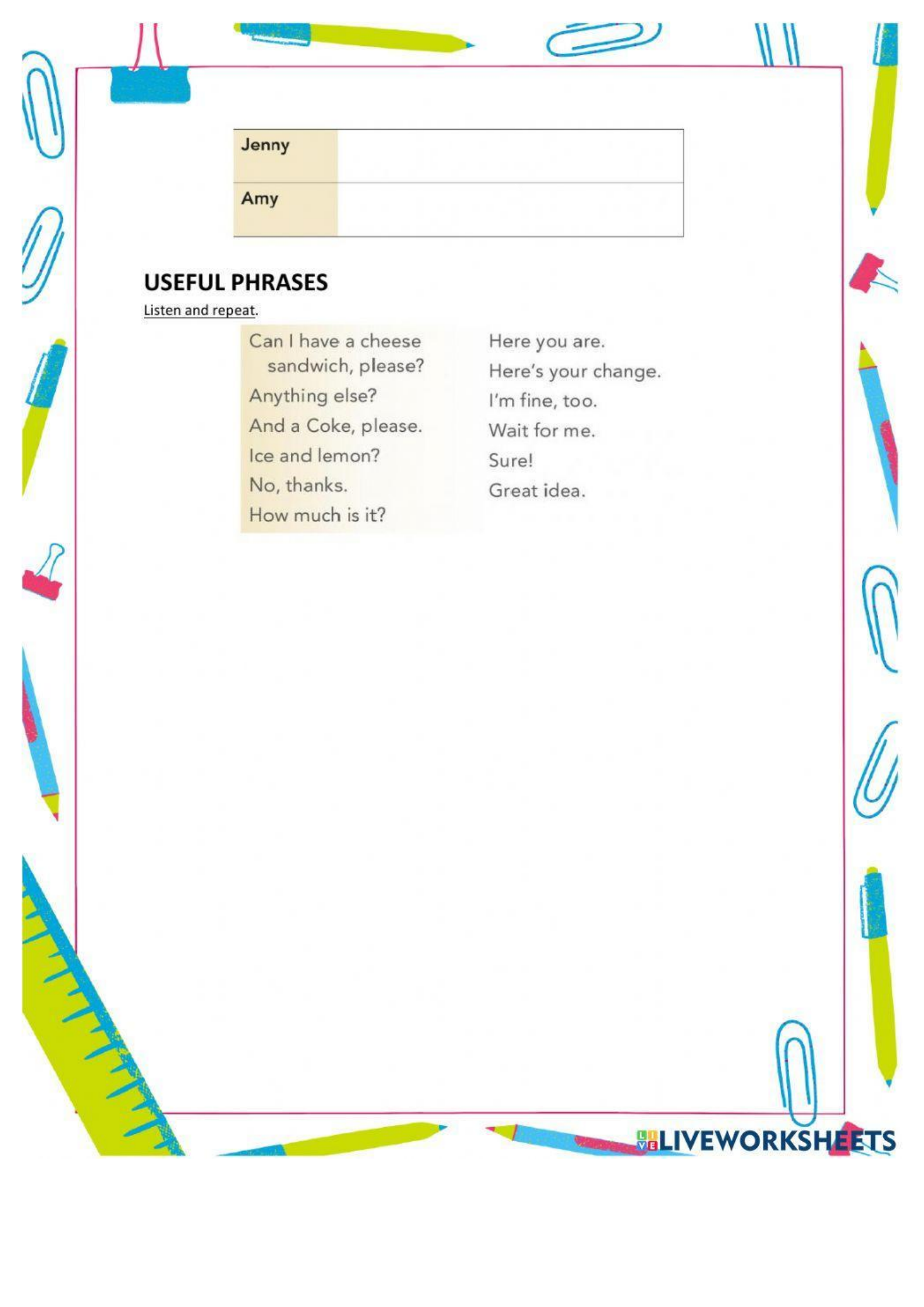
Read the menu. Then listen and repeat the food, drinks and prices.



Watch Rob in a London pub. What things from the menu does he order? Complete the conversation.

Barman Who's next?
Rob Can I have a ¹_____ sandwich, please?
Barman Anything else?
Rob And a ²_____, please.
Barman Ice and lemon?
Rob ³_____, thanks.
Barman There you go.
Rob Thanks. How much is it?
Barman ⁴_____.
Rob Here you ⁵_____.
Barman Thanks. Here's your change.

Watch Jenny and her friend in a New York deli. What do they have? Complete the chart.



Jenny	
Amy	

USEFUL PHRASES

Listen and repeat.

Can I have a cheese
sandwich, please?

Anything else?

And a Coke, please.

Ice and lemon?

No, thanks.

How much is it?

Here you are.

Here's your change.

I'm fine, too.

Wait for me.

Sure!

Great idea.