

A: Match the words with their meanings.

1. principal
2. technical
3. generate
4. traditional
5. concentrate
6. corporation

- a. focus on
- b. a large business organization
- c. main
- d. create or produce
- e. following customs that have existed for a long time
- f. having knowledge in a mechanical or scientific field

**B: Complete the sentences. Use the words in A.
Change the form as necessary.**

1. Many big _____ are opening call centers around the world.
2. The _____ reason for moving call centers is to lower costs.
3. Nonnative speakers in call centers dealing with English-speaking clients need to _____ on their accents.
4. Call centers have _____ many jobs for young Indians.
5. Many _____ jobs, such as those in computer programming, are moving to India.
6. Technical fields were not _____ areas for women to enter, but that is changing.

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