

3 Circle the correct words.

Int: So, you're a probation officer in the UK criminal system, aren't you?

Ann: Yes, that's right. I work with people who have either broken the law, but ¹ **didn't have to serve / needn't have served** a prison sentence, or people who ² **had to / must** go to prison, but who are out now.

Int: It ³ **must / may** be quite a difficult job. Working with criminals ⁴ **mustn't / can't** be easy! What kind of things ⁵ **do you have to / can you** do?

Ann: Well, I often ⁶ **need / must** to write reports, for example, when I think a criminal ⁷ **has to / might** be dangerous, or if I think they ⁸ **could / need to** break the law again. I also ⁹ **could / have to** make sure that the criminal does what the judge has said they ¹⁰ **must / can** do. For example, sometimes criminals ¹¹ **have to / needn't** do community service. They ¹² **must / might** actually do the work they have been told to do.

Int: ¹³ **Did you need to / Mustn't you** go to university to get this job?

Ann: No, I ¹⁴ **needn't / can't** have gone to university, but I did. Then I ¹⁵ **may / had to** train to become a probation services officer, or a PSO as they are called.

Int: That ¹⁶ **can / must** have taken quite a few years.

Ann: After university, the whole process took about fifteen months. But it was worth it – I really enjoy my job.