

Types of Complaints

NAME: _____

DATE: _____ GRADE _____

Instructions: Complete the following word puzzle, by inserting the correct letters in the blank spaces.



1									
2									
3									
4		5							

Across:

2 - the movement of people from one destination to another

3 - the lines were too long, there was no help with luggage

4 - to make a comment of displeasure

Down:

1 - employees were rude

5 - there is a breakdown of equipment

