Customer Service

Name …… Date ……

Multiple choice

Circle the correct answer.

1. The part of the computer which allows you to type the information into the computer.
   A. Mouse
   B. Monitor
   C. Keyboard
   D. CPU

2. This key makes capital letters and symbols while you are holding it down.
   A. Soft return
   B. Space bar
   C. Enter key
   D. Shift

3. This key erases everything to the left of the insertion point.
   A. Delete
   B. Enter key
   C. Backspace
   D. Shift key

4. What type of device is the keyboard?
   A. Output
   B. Typing
   C. Input
   D. Storage

5. Which of the following devices can be classified as hardware?
   A. Monitor, Word, and Internet Explorer
   B. Keyboard, mouse, and monitor
   C. Keyboard and windows
   D. All of the above

6. A _____ is an electronic device that manipulates information, or data. *
   A Hardware
   B Software

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C Computer

7 ..... is any part of your computer that has a physical structure, such as the keyboard or mouse. It also includes all of the computer's internal parts. *

A Computer
B Hardware
C Software

8 A _____ is a computer that serves up information to other computers on a network. *

A Server
B Hardware
C Software

9 _____ is any set of instructions that tells the hardware what to do and how to do it. Examples include web browsers, games, and word processors. *

A Computer
B Software
C Server

10 Data is defined as

A Unorganized facts

B Organized facts

11. Identify the following device

A Output

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B Input

C Storage

12. the following is an ..... device

A Input

B Output

13. The following device is an .....

A Output

B Input

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